

Contact Information

Customer Service - You can reach our Customer Service Department at 215-855-3617 M-F - 8am to 5pm

Mailing Address: Mail all correspondence to North Penn Water Authority, 300 Forty Foot Road, P.O. Box 1659, Lansdale PA 19446

Office Location: The office is located near the intersection of Allentown Road and Forty Foot Road in Towamencin Township.

“AFTER HOURS” EMERGENCIES ONLY DIAL 215-855-9945

Understanding Your Bill

CUSTOMER CHARGE – Is based on the size of the meter and is used to cover administrative, billing, meter reading and meter maintenance costs.

CONSUMPTION CHARGE – Charge for all water used.

NOTICE: A 10% PENALTY IS ADDED IF THE BILL IS NOT PAID ON OR BEFORE THE DUE DATE.

Payment Options

Mail In - Mail your check or money order, in the supplied envelope along with the payment stub to North Penn Water Authority.

Walk In - Pay your bill at the North Penn Water Authority office M-F 8 am to 5 pm. The office is located near the intersection of Allentown Road and Forty Foot Road in Towamencin Township. An after-hours "drop box" is also located at the front entrance of the office.

Univest National Bank & Trust Co. - Pay your bill at any local Univest National Bank & Trust Co. For bank locations see <http://www.univest.net>

ACH - Customers can choose to have their water bill automatically withdrawn from their checking account. You will receive a statement indicating the amount that will be withdrawn. Please see our web site at www.northpennwater.org for more information.

Credit Card - (DISCOVER, MASTERCARD, and VISA ONLY)

Walk In - Pay your bill at the North Penn Water Authority office M-F 8am to 5pm. The office is located near the intersection of Allentown Road and Forty Foot Road in Towamencin Township.

Call In - Call 215-855-3617 M-F 8 am to 5 pm and talk to a customer service representative.

On Your Bill - Fill in your card information below and return it in the supplied envelope. Be sure to write clearly and sign the payment stub.

On Line Bill Payment - To pay on-line, go to www.northpennwater.org and click on the "Pay Bill" link on the upper-right corner of any page.

Credit Card Information

Card Type: (Please Circle) VISA MASTERCARD

Card Number:

Expiration Date: /
Month/year

Payment Amount: \$, .

Name as it appears on the card: (Please Print) _____

Signature: _____ **Date:** _____